



Unified Communications

NUSO UCaaS unifies voice, video, messaging, and collaboration in one cloud platform, delivered over a carrier-grade, geo-redundant network backed by the award-winning, AI-powered NUSOflex for unparalleled reliability. Built to scale from SMBs to multinational enterprises, it empowers teams with secure, real-time communication across desktop, mobile, and browser.



Today's Challenge

Businesses often rely on multiple disconnected communication tools - phones, video apps, messaging platforms, and support systems. This fragmentation leads to missed calls, poor customer experiences, limited visibility into conversations, and compliance issues. Legacy systems are costly to maintain, difficult to scale, and struggle to support remote or hybrid teams.

UCaaS Provides an Answer

NUSO UCaaS brings voice, video, messaging, and collaboration into one cloud platform. With 200+ features, real-time provisioning, and integrations with popular business tools like Microsoft Teams, Zoom and over 200 CRMs, teams can communicate from anywhere. Geo-redundant infrastructure and NUSOflex resilience ensure reliable, compliant communications that scale with the business.

Enterprise-Grade Calling

HD voice, voicemail-to-email, auto-attendant, call queues, and call recording features.

Collaboration Tools

Video meetings, screen sharing, presence status, and real-time instant messaging.

Mobility & Flexibility

Enable hybrid and remote teams with secure mobile apps and seamless cross-device communication.

Security-First Design

SRTP encryption, STIR/SHAKEN, MFA, HIPAA, GDPR, and global routing.

More than a telephone, UCaaS is ideal for:

- Microsoft Teams Integration
- Zoom Phone Connectivity
- Hybrid & Remote Work Enablement
- Legacy Phone System Replacement
- Customer Service Teams
- CRM-Driven Sales & Support

24/7

Always On,
In-house Support

200+

Built-in Features Across
Voice, Video, Messaging

99.999%

Uptime with Geo-Redundant Network Reliability

5.3

billion
Calls Processed
Monthly

Calling From Within the CRM

With 200+ CRM integrations, sales and support teams can call directly from their CRM, automatically logging interactions and accessing customer data in real time, improving response times, visibility, and overall customer engagement.